Online Help Chat

Last Modified on 10/11/2026 5:39 am AEST

As you have come here from the StrataMax desktop application, you will not need to fill out your details to use the chatbot. Your business and username are already on hand, so just ask your question below.

If the chat window has not opened on its own, click the chat bubble in the bottom right corner of this page.

A few tips for a better answer:

- Be specific, and include the screen or module you are working in. Instead of "global report," try "Search Buildings, export all buildings by Account Manager to Excel."
- Name the report, date range, or scope you need. Instead of "invoices," try "Search Creditor Invoice Items, invoices posted to expense code 150 for all buildings."
- If the first answer is not quite right, click No at the bottom of it and ask again, or add more detail as a follow up question.

For the full set of tips on getting the best out of the chatbot, see*StrataMax Chatbot*. You can also browse Online Help using the menu above at any time.