

Training Newsletter August 2026

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Get the most from StrataMax - August 2026



StrataMax

Welcome to our
TRAINING NEWSLETTER

August 2026

As we step into August, we're pleased to bring you the latest training updates, learning opportunities, and key resources to support your ongoing growth and success.

This month, we're shining a spotlight on **Arrears and Creditors**, along with important information regarding **Card Surcharging**.

Whether you're building new skills, refreshing your knowledge, or exploring the latest developments in **StrataMax**, we hope this newsletter keeps you informed, engaged, and empowered to succeed.

Surcharging

For clients that already use the StrataPay levy deposit slip service, a new field to accept cards will be available from version 5.6.159.

Please read important information relating to this [here](#).

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StrataMax Webinar Videos

You'll find our previous webinars available for viewing at your convenience on our

[StrataMax Videos page](#)

With our Webinars relaunching this month, check out our new Sessions on offer below.

Creditors & Arrears

You should now have access to the **NEW Creditor Invoices and Work Queues** as well as the enhancements to **Arrears Management**.

It is time to make sure that you are across the changes, stop using the old functionality and use the feedback options if you have any thoughts / suggestions. If you notice reasons you are using the old – please make sure to let us know so we can provide instructions or help.

Currently you have access to old and new, to help with phasing out the old – you may soon notice a message letting you know that the old will be retired, this is expected to be switched to the NEW only as at the 1st of October - so now is the time to check out the new enhancements.

Don't worry – we will remind you again on the September newsletter.

Creditor Invoices: Work Queues to Transactions

Why should I register for this session?

The new Creditor Invoices areas are now available to most clients. In this session, you will explore the refreshed Creditor Invoice interface, understand the differences between the Preview and Work Queues areas, and learn about the latest enhancements. Discover how to create invoices directly from DocMax, use Bill to Owner to bill second debtors, and process invoices using old-year dates, including how this functionality can be disabled. You will also learn the difference between editing and reversing a transaction, and where to complete each action.

Topics Covered:

- Overview of the refreshed Creditor Invoice interface.
- Understanding the differences between the Preview and Work Queues areas.
- Processing invoices directly from DocMax Work Queues.
- Linking documents and editing transaction information.
- Choosing the search screen that best suits your workflow for editing. and reversing when corrections are required.

Wednesday 19th August 2026 - 11:00am



Inspections

Why should I register for this session?

Enhancements to bulk updating.

Managing inspection types across multiple buildings can be time-consuming and prone to inconsistencies. In StrataMax 5.6.157, the new **Inspections Bulk Upload** functionality has been introduced to streamline this process, allowing users to search, select, update, and standardise inspection records across multiple buildings at once. During this webinar, we'll explore the new bulk maintenance tools, demonstrate how to efficiently apply changes across large datasets, and review the validation controls that help ensure data integrity throughout the update process.

Topics Covered

- Understand the purpose and benefits of the new Inspections Bulk Upload feature and when to use it.
- Navigate to the Bulk Change Inspection Types screen and access the bulk management tools.
- Perform bulk updates to key inspection fields, including Abbreviation Code, Type Name, Frequency, Category, and Default Inspection.
- Apply best-practice approaches for maintaining consistent inspection data across multiple buildings and portfolios.

Tuesday 25th August 2026 – 1:00pm



Arrears Management | Now Available

Why should I register for this session?

Arrears Management has now moved to Report Distribution, bringing a more flexible approach to managing arrears notices and fees. Join this session to learn how to make the most of the new functionality, understand the key changes from the previous process, and ensure your team is set up for success. We'll walk through the Key differences from the previous arrears workflow and demonstrate best practices and show you how these updates can improve consistency and efficiency across your arrears management processes.

Topics Covered

- A walkthrough of the redesigned Arrears Notice Setup screen.
- New flexibility in arrears fee setup, including options to charge fees to the building only.
- How to run the Levy Arrears Pre-Issue Report.
- Reporting on Global Debtors for lots set to No Send Arrears / Arrears Notice Disabled.
- How to issue arrears notices using the Report Distribution interface.
- How to monitor and review processing logs.

Wednesday 26th August 2026 – 11:00am



WE ARE HERE TO HELP

Training Team

For guidance in mastering the software, helping train new staff or upskilling employees.

Email : training@stratamax.com Phone : 07 5575 7422, select options 1, 2

Support Team

For software queries to be logged, assigned and attended by a consultant.

Email : support@stratamax.com Phone : 07 5575 7422, select options 1, 1

StrataPay/StrataCash Team

For queries relating to account opening and closing, direct debits or other banking enquiries.

Email: service@stratacash.com

Phone : StrataPay - 1300 135 610, select option 1 Phone : StrataCash - 1800 656 368, select option 3

ACCESS ONLINE HELP ANYTIME

Online Help

Please send through any suggestions on content that you would like to see presented to
training@stratamax.com



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