Training Newsletter March 2026

Last Modified on 24/03/2026 10:29 am AEST

StrataMax | Welcome to our **TRAINING NEWSLETTER**

March 2026

It's been an exciting start to 2026!

February saw the launch of some fantastic new features to set the pace for the year, along with three webinars to kick off our free training series. Attending these sessions not only keeps you up to date with our latest enhancements and developments - it also builds knowledge and confidence to elevate your StrataMax prowess. You'll find all the details in our Monthly Newsletters!

Take a moment to discover what's available and what is coming with our Upcoming Features area! Creditor Invoices will be released soon.

StrataMax Webinar Videos

You'll find last month's webinars available for viewing at your convenience on our StrataMax Videos page

Invoice Hub Approval Process Video (22 Minutes)

Building Transfers Made Easy: A Practical How-To Session (41 Minutes).

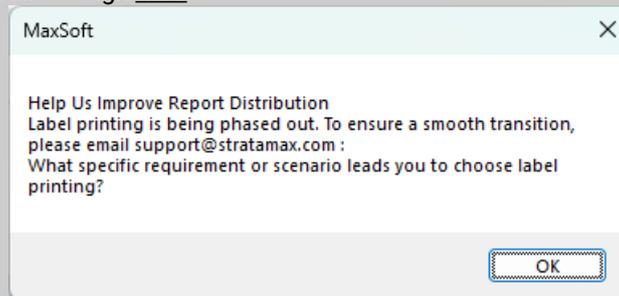What's New & What's Next | Early 2026 Enhancements (27 Minutes)

Moving Toward Smarter Communication

As the industry continues to shift toward faster, more efficient electronic communication, label printing is used far less often than it once was. With that in mind, **Label Printing will be retired in a future update**. The icon will remain in your menu for now, but when selected, it will display a short notice explaining the change and pointing to **Report Distribution** as the preferred place to manage recipient details and export the same data.

In the meantime, you can continue producing labels through **Label Printing**, and you can also export the recipient data from **Report Distribution** for use with **native label printing in applications like Microsoft Word**. The notice is also there to help us identify anyone who still relies on label printing, so we can support you as we plan the transition.

For more information on producing labels, see this page here.

View the 2 minute walkthrough here.

MaxSoft   ✕

Help Us Improve Report Distribution
Label printing is being phased out. To ensure a smooth transition,
please email support@stratamax.com :
What specific requirement or scenario leads you to choose label
printing?

OK

Small changes that make a big difference

You can make a big impact with a small change in the **Roll**. If a lot shows multiple contacts, you can update all their correspondence settings in one place using *Edit Correspondence Preference*. This gives you quick, easy control over how levies and correspondence are delivered.
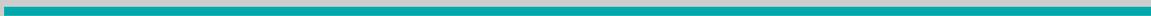
Building Information In-Depth

Why should I register for this session?

This webinar will deliver a more in-depth analysis of the _**Building Information**_ screen, using customisation based on user and company requirements, along with a demonstration of the powerful search functionality, new fields and reporting.

Topics Covered

- Building Information Overview.
- Various fields and how they affect other areas of StrataMax.
- Managing different views.
- Reporting, Searching, and exporting Building Information data.

Thursday 19th March 2026 – 1:00pm AEST

REGISTER NOW ▶

Practical Banking Skills

Why should I register for this session?

This session is designed to help you confidently manage real-world banking scenarios you may encounter across your portfolio. You will learn how to handle manual allocations, returned payments, ATO refunds, and review the configuration settings available. It is ideal for anyone wanting to deepen their understanding of reconciliation workflows and reduce time spent resolving exceptions.

Topics Covered

- Understanding the Process Bank Statements icon.
- Configuration options.
- Working through common and uncommon exceptions.

Wednesday 25th March 2026 – 11:00am AEST

REGISTER NOW ▶

Merge Letters, Report Distribution and Labels

Why should I register for this session?

With delivery preferences now available for any contact, this session will help you make sense of the recent changes to correspondence and levy notice delivery in a clear, practical way. You will see how the Roll, Merge Letters, and Report Distribution all work together, so you can confidently set preferences once and use them everywhere.

Topics Covered

- How to apply the new correspondence preferences on the Roll.
- Using these preferences seamlessly in Merge Letters.
- Exporting clean recipient lists for label printing or third-party tools.
- Using the log to resume or resend failed jobs quickly.

Thursday 26th March 2026 – 11:00am AEST

REGISTER NOW ▶

WE ARE HERE TO HELP

Training Team
For guidance in mastering the software, helping train new staff or upskilling employees.
Email : training@stratamax.com Phone : 07 5575 7422, select options 1, 2

Support Team
For software queries to be logged, assigned and attended by a consultant.
Email : support@stratamax.com Phone : 07 5575 7422, select options 1, 1

StrataPay/StrataCash Team
For queries relating to account opening and closing, direct debits or other banking enquiries.
Email: service@stratacash.com
Phone : StrataPay - 1300 135 610, select option 1 Phone : StrataCash - 1800 656 368, select option 3

ACCESS ONLINE HELP ANYTIME

Online Help

Please send through any suggestions on content that you would like to see presented
to training@stratamax.com

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