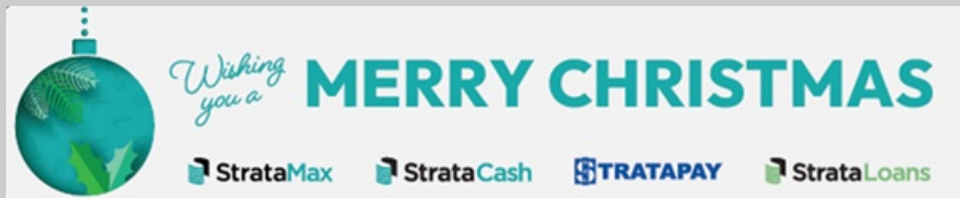


Training Newsletter Dec '25 & Jan '26

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Welcome to our
TRAINING NEWSLETTER



Dec '25 & Jan '26

Welcome to the StrataMax Training Newsletter – Wrapping Up 2025

As we head into the festive season and close out another productive year, we invite you to join us in reflecting on the milestones and progress we've achieved together throughout 2025.

At StrataMax, we remain committed to helping you deliver greater value to your owners and committees, while making your daily tasks more streamlined and efficient. This year, we've rolled out a host of enhancements designed to support your evolving needs - and we're grateful for your continued engagement and support.

Thank you for being part of the journey. Below, you'll find our **2025 Year in Review**, along with a preview of **The Future in Focus 2026**.

From all of us at StrataMax, we wish you and your loved ones a joyful and safe Christmas, and a fantastic start to the New Year.

2025 Year in Review

2025 was another dynamic year filled with enhancements and refinements across StrataMax. With updates rolling out regularly, staying informed through the release notes is key to making the most of new features and improvements.

Each time StrataMax is updated, you'll receive a notification with a direct link to the release notes page. If you've missed any updates along the way, you can catch up anytime by visiting the [**Release Notes**](#) archive.

Here are some of the standout highlights from 2025:

Levy Management

The Levy Management screen has received a complete refresh and is the first stage of the Budget, Levy Management and Arrears project. This first stage focuses on providing an improved user interface and experience in *Levy Management*, while using new fields from Levy Invoice Code Setup to streamline the creation of new levies based on budgets.

Report Distribution

A number of enhancements have been made to report distribution with the aim of providing a consistent interface for reporting and distribution. Some of the changes may seem minor such as a search bar for contacts while other changes are already being extensively used to provide greater transparency to owners & committees.

Inspections Register

Enhanced with a new user interface to simplify the creation and management of Inspections, updated functions and features, and a new icon replacing the existing icon and screen.

Task Management

Launched in 2025 and already embraced across the platform, the Task Management module makes it effortless to handle every type of task — all from the interface that suits your style.

From quick actions triggered in DocMax, Building Information, and office bearers, to fully automated workflows driven by key dates in StrataMax, thousands of tasks have already been created and managed with ease.

And this is just the beginning — expect even more enhancements, shaped by your feedback, rolling out through 2026.

What's New - Report Distribution Log

Here's a handy update to help you track Levy Notice & Correspondence delivery from [Report Distribution](#) more easily.

New Fields in Report Distribution Logs

- You can now include the Email Address and Postal Address Lines 1, 2, and 3 in your report distribution logs. This makes it easy to confirm whether a Levy Notice or Correspondence was emailed or posted and to whom.
 - In the Report Distribution Logs, click the **Advanced** button, then add the fields: Email Addresses, Postal Address Line 1, 2, and 3, and Recipient Account.
 - This is especially useful for troubleshooting delivery queries or confirming recipient details.
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StrataMax - The Future in Focus

We're excited to share a glimpse of what's coming soon to StrataMax! These enhancements are designed to streamline your workflow, boost productivity, and unlock new possibilities.

Creditor Invoices

- New updated interface.
- Save an invoice directly from DocMax including all validation.
- Bulk save creditor invoices.

Owner's Portal - Updated and simplified branding, colours, and background images. Progressive updates to modernise the whole site and make it mobile responsive.

Invoice Hub - Updates based on manager and approver feedback include:

- Mobile / device responsive pages
- Detailed invoice data (expense codes, work orders, history, paid dates).
- Full access to current and past invoice history for all approvers.
- Enhanced queries, allowing approvers to raise queries with each other.

AI Integration for Meeting Documents

- Integrated with DocMax documents.
- Chat style interface allowing follow-up queries and refinement of answers.
- Limits queries based on buildings and date ranges.
- Answers provided including links to the documentation used to provide the answer, along with a document preview.

Ongoing Projects

- **Levy Re-Write** (Levy Notice replacement, Arrears Management, Levy Notices on Portal, Budget replacement).
- **Task Management** (Task Templates for adhoc tasks, Task Notifications, TRMax Integration).
- **Register replacements.**

Visit the [StrataMax Timeline](#) to explore all upcoming features and release plans.

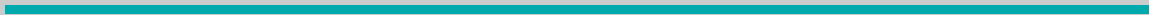
StrataMax Webinar Videos

All of our previous webinars are available for viewing at your convenience in our [Live Sessions](#) article.

Don't forget to check out those if you missed anything, and here's a recap of our most recent sessions:

[Mastering Report Sets](#)

[Payment Plans](#)



Ready to Resubdivide? Learn the Essentials Before You Begin

Why should I register for this session?

Are you ready to embrace the process of a resubdivision, or even adding new lots to an existing scheme? This session will provide you with the tools to know what to consider when completing this type of process. Each resubdivision always comes with a unique sequence, and familiarity with this area can only make you more aware of how to approach it.

Topics Covered

- Deciphering the registered documents and working with the required schedules.
- The importance of having a pre-mapped plan for what areas are required for adjustment.
- Understanding the differences between a resubdivision, a change of entitlements and the addition of entitlements in a building.
- Referring to the relevant StrataMax reports to support the planning phase.

Wednesday 21 January 2026 - 11.00 am AEST





StrataMax Team Availability over Christmas



Your **Training Team** and **Full Service Team** will be closed from the **24th of December '25** to the **2nd of January '26** inclusive.

The **Support Team** will have a small number of staff available on business days throughout the Christmas period.

For any urgent queries, please log a case by emailing them at support@stratamax.com

WE ARE HERE TO HELP

Training Team

For guidance in mastering the software, helping train new staff or upskilling employees.

Email : training@stratamax.com Phone : 07 5575 7422, select options 1, 2

Support Team

For software queries to be logged, assigned and attended by a consultant.

Email : support@stratamax.com Phone : 07 5575 7422, select options 1, 1

StrataPay/StrataCash Team

For queries relating to account opening and closing, direct debits or other banking enquiries.

Email: service@stratacash.com

Phone : StrataPay - 1300 135 610, select option 1 Phone : StrataCash - 1800 656 368, select option 3

ACCESS ONLINE HELP ANYTIME

Online Help

Please send through any suggestions on content that you would like to see presented to training@stratamax.com



[StrataMax website](#) | [Contact Us](#)