BOQ Statements

Last Modified on 28/04/2025 10:40 am AEST

BOQ statements are available via a number of methods which are detailed below. Paper statements will continue to be mailed out while we work on phasing these out overtime.

BOQ Electronic Statements - DocMax Integration

Coming in April 2025; BOQ statements for both transactional and term deposit accounts will automatically upload into DocMax based on the same frequency as posted statements.

It is essential that SCM accounts are configured in Bank Account Setup. Setting up the account enables daily banking statement data automation for both operating and investment accounts. This setup is now required for bank statements to be properly filed in the building.

To set up an account, click the "Setup" button on the Process Bank Statements screen used for your daily banking. Refer to **this page** for details.

By default the BOQ statement will be filed into DocMax with the title and descriptions fields populated as per below.

Term Deposit Statements: Title: Bank Statement BOQ TD Account Number - End Date Description: Start Date to End Date

Transactional Statements: Title: Bank Statement BOQ - End Date Description: Start Date to End Date

A DocMax profile can be setup based on your requirements which would enable the statements to be filed to a preferred category & uploaded to the StrataMax Portal for example. The DocMax profile must be named SCM Bank Statements and it is recommended to leave the title field blank.

Setup a DocMax Profile

Prior to setting up the profile, check a recently filed bank statement to confirm the category & any other properties that were applied as these should be setup during the steps below.

- 1. From the Administration tab, click Profiles.
- 2. Click Add New from the ribbon.
- 3. Enter the name of the profile as SCM Bank Statements
- 4. Enter a description which explains what the profile will do.

- 5. Review document properties and set as necessary such as adding a category based on filing requirements.
- 6. Please note that if you enter anything for Title or Description, it will overwrite the actual details provided.
- 7. Click Save Changes to save the profile.

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BOQ Statements - StrataCash Hub

A statement can be requested from StrataCash via the StrataCash Hub. Please note that a bank charge will apply to this request.

Bank Transaction Report- StrataMax

You can also produce a **Bank Transaction Report** in StrataMax, including accounts that have already been closed and removed from **Bank Account Setup**. This is not a bank statement issued by the bank, but a report resembling a statement with bank reconciliation data that has been stored with transactions downloaded within the day's banking, if any.

 Search or select Bank Reconciliation and click the Statement button in the bottom right. Or search or select Bank Transaction Report.



2. When the **Bank Transaction Report** screen appears, select your output method, *Screen, Printer*, or *Excel*, and change the printer if necessary.

- 3. Tick the 'Include removed accounts' box to include any closed bank accounts.
- 4. Select the required account from the 'Bank Account' drop-down menu.
 - Notice that any that have been closed will have '(removed)' under the 'Account Code' column.

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5. Enter the *Start Date* and *Finish Date* for the required period, then click the *Print* button.

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