Portal Refresh

Last Modified on 26/10/2026 4:39 pm AEST

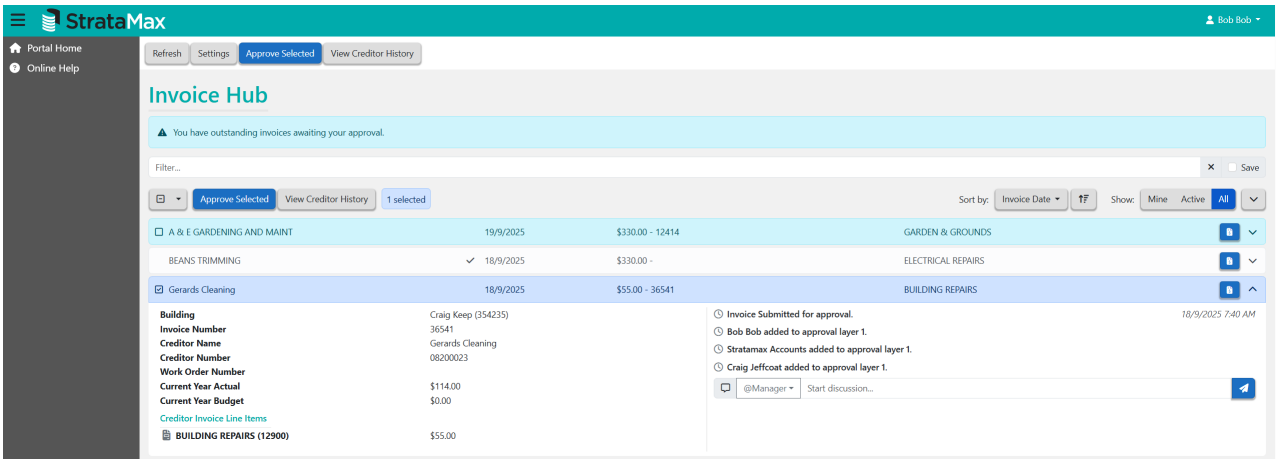
This page contains information relating to the StrataMax Portal Refresh; stages will be released over a period of time.

These enhancements will provide an improved portal interface for owners & committee members. The features available on the portal will help reduce owner & committee interactions via email & telephone.

Invoice Hub (Released early 2026)

As one of the most used functions of the StrataMax Portal, the invoice hub changes released early 2026 included a number of requests based on managers and invoice hub approvers feedback. Changes to the invoice hub included:

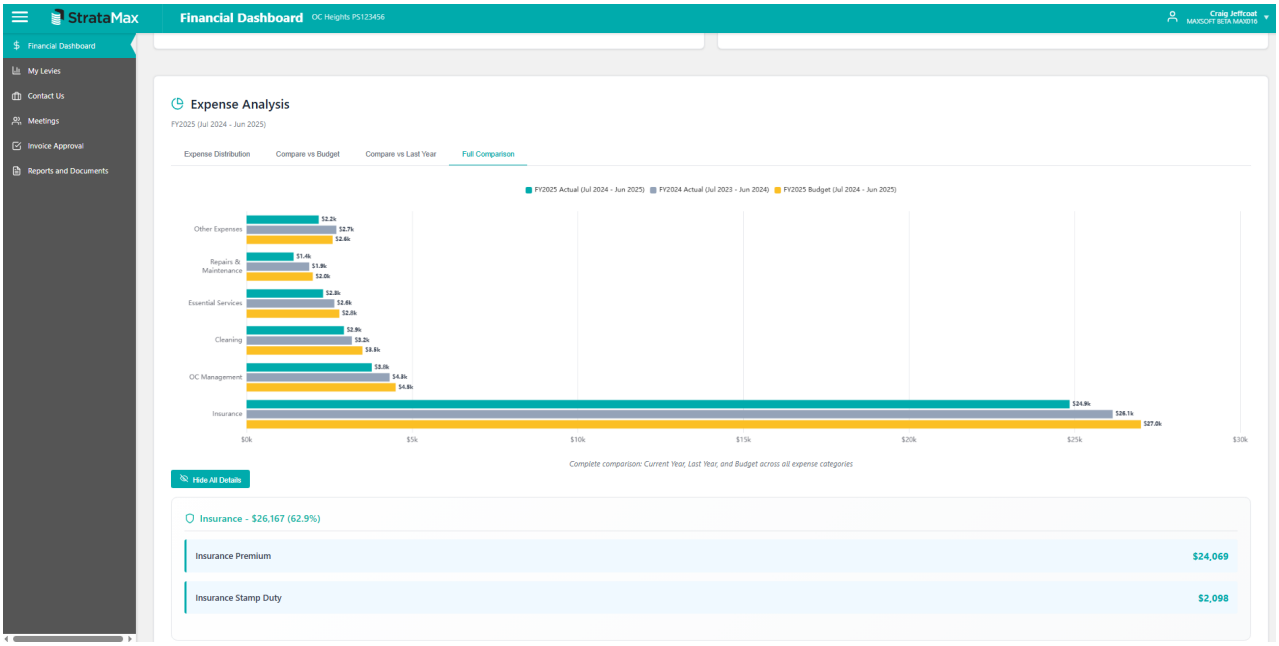
- Branded Invoice Hub.
- Mobile / Device responsive pages.
- Detailed invoice information including expense codes, work order references, creditor invoice history & paid dates.
- Improved access to invoice hub history for the current & old year invoices for all invoice approvers (no longer just access to invoices the user was an approver of).
- Invoice hub history retained for buildings transferred between managers.
- Enhancements to invoice queries including the ability for approvers to raise queries between themselves.



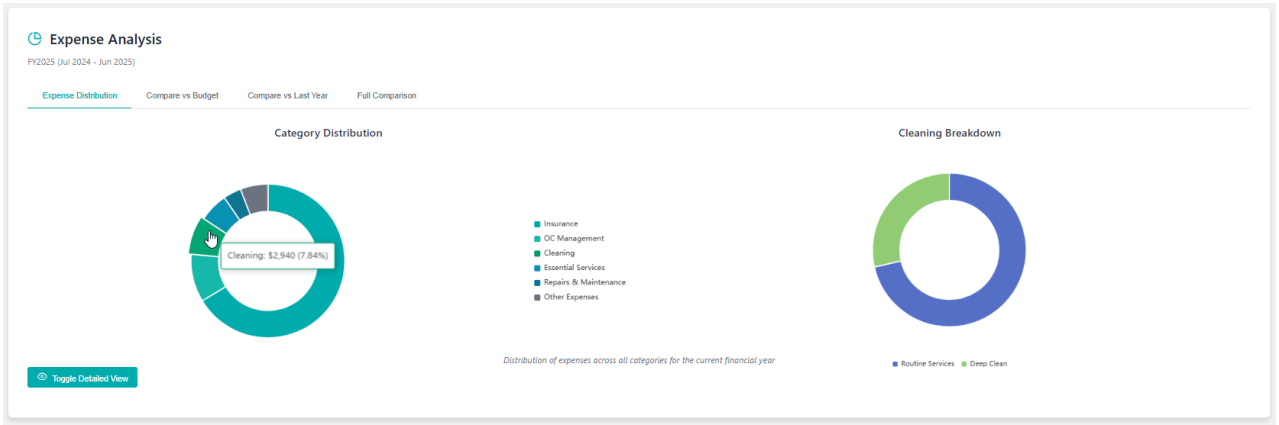
Financial Dashboard (Stage One Released October 2026)

The new Financial Dashboard which will be released in stages will provide committees & owners with an insight into the financial performance of the building and includes various interactive graphs with the ability to compare year on year and drill in to view additional transactional data. Some of the features planned for a staged roll out include:

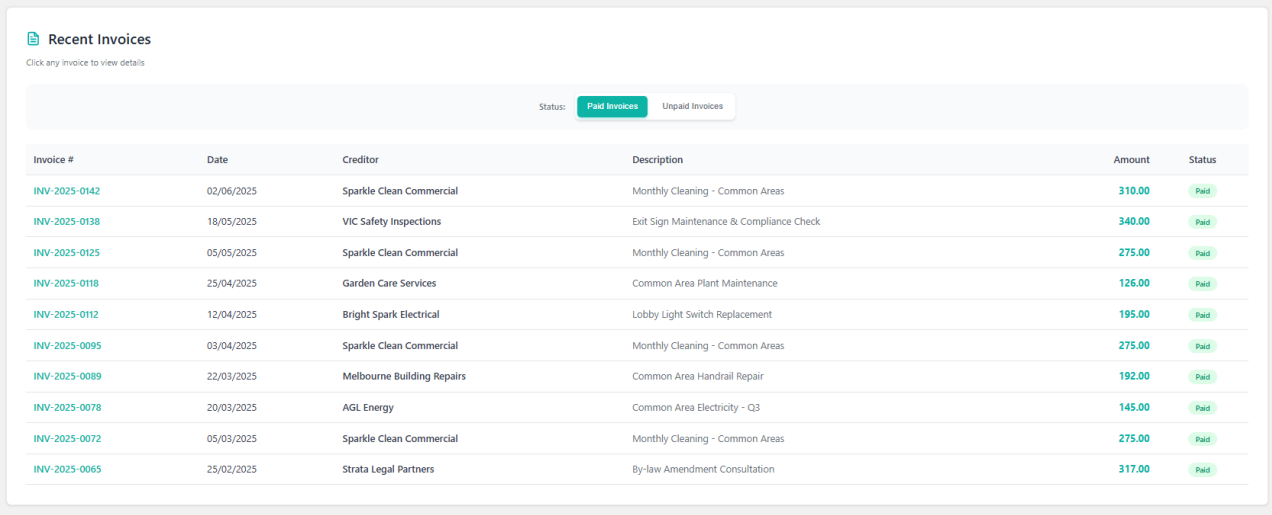
- Cash & Trading Fund analysis
- Investment account information including interest rate & maturity date
- Levies analysis including aged balance analysis
- Interactive graphs comparing current financial year v budget & or prior financial year



- Expense analysis based on expense categories with ability to view transactions



- Access to paid and unpaid invoice information



Invoice #	Date	Creditor	Description	Amount	Status
INV-2025-0142	02/06/2025	Sparkle Clean Commercial	Monthly Cleaning - Common Areas	310.00	Paid
INV-2025-0138	18/05/2025	VIC Safety Inspections	Exit Sign Maintenance & Compliance Check	340.00	Paid
INV-2025-0125	05/05/2025	Sparkle Clean Commercial	Monthly Cleaning - Common Areas	275.00	Paid
INV-2025-0118	25/04/2025	Garden Care Services	Common Area Plant Maintenance	126.00	Paid
INV-2025-0112	12/04/2025	Bright Spark Electrical	Lobby Light Switch Replacement	195.00	Paid
INV-2025-0095	03/04/2025	Sparkle Clean Commercial	Monthly Cleaning - Common Areas	275.00	Paid
INV-2025-0089	22/03/2025	Melbourne Building Repairs	Common Area Handrail Repair	192.00	Paid
INV-2025-0078	20/03/2025	AGL Energy	Common Area Electricity - Q3	145.00	Paid
INV-2025-0072	05/03/2025	Sparkle Clean Commercial	Monthly Cleaning - Common Areas	275.00	Paid
INV-2025-0065	25/02/2025	Strata Legal Partners	By-law Amendment Consultation	317.00	Paid

Reports & Documents

Accessing building and lot information online anytime for owners & committee members assists in reducing phone calls and emails to your office. Enhancements released over time to the reports and documents pages will include:

- More flexibility in setting up online document groups.
- Levy notices available on the portal with quick links to pay.
- Greater search capabilities.
- Ability to preview documents without having to download them.
- Access to Interactive Financial Dashboard.

My Levies

A new portal experience that gives owners greater visibility and control over their levy information. Designed to make managing levy accounts simpler and more convenient, My Levies provides owners with easy access to key account information and payment options - all in one place.

By enabling owners to self-service common levy enquiries, My Levies will help improve the owner experience while reducing routine administrative requests to managers.

Some of the features planned for a staged roll out include:

- **Quickly view your account balance** to see the current amount owing or account credit.
- **Pay Now** to securely make levy payments online.
- **Set up Direct Debit** for convenient automatic levy payments.
- **View your annual levy amount** for the current financial year.
- **See a breakdown of levy contributions by expense category** , providing greater transparency into how levy funds are allocated.
- **View upcoming and past levy details**, including levy due dates and historical levy information.
- **Access levy notices** at any time through the portal.
- **Review payment history**, making it easy to track previous levy payments.


CURRENT BALANCE
$0.00
All levies paid to date
Pay Now
Direct Debit
NEXT LEVY DUE
$1,464.99
$1,831.25
If paid by 1 Sep 2025 (20% discount)
Due Date: 1 September 2025
ANNUAL LEVY TOTAL
$7,325.00
1 Aug 2025 - 31 Jul 2026
WHERE DO MY LEVIES GO?
Essential Services: 6.1%
Essential Services
Repairs & Maintenance
Other Expense
2/3