Search Payments

Last Modified on 08/08/2024 1:38 pm AEST

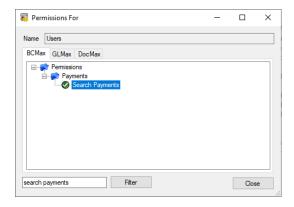


The instructions in this article relate to **Search Payments**. The icon may be located on your StrataMax Desktop or found using the StrataMax Search.

Search Payments will assist with querying payments for a single building or across your portfolio. Payments for a particular Creditor account can be searched, internal and external Remittance Advice Notes can be viewed, plus including the EFT Batch Status for any payments submitted, reversed or batches created and not authorised can be searched on. Searches can be saved for continuous use and the information can be exported to Excel.

Search Payments | Security

To access the **Search Payments**, the user must have permission set to 'Allow' for **Search Payments** under the 'Payments' category in **Security Setup**.



Search Payments

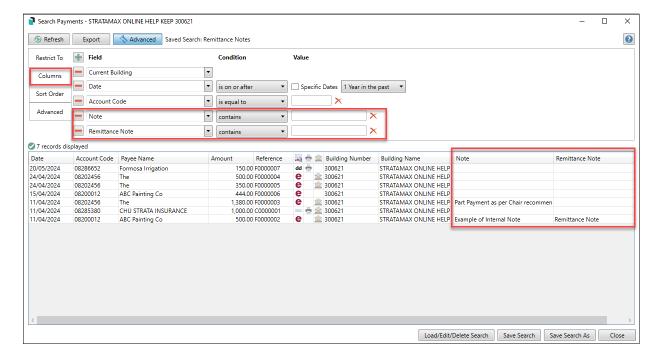
Search Payments will display payments for a Creditor account for a single building or across your portfolio. Searches can be created based on set values; each column can be clicked on to sort and results can be exported to Excel.

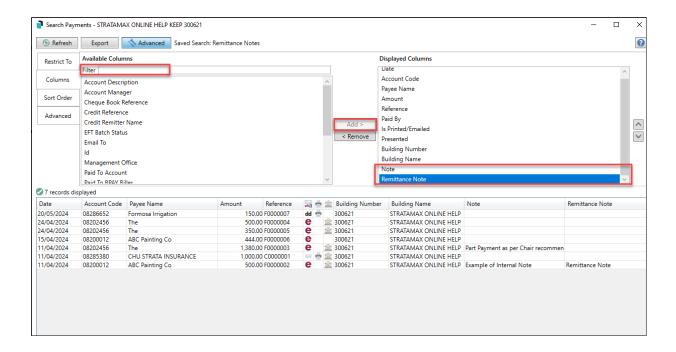
1. Search or select Search Payments.

- 2. By default, the fields 'Current Building', 'Date' and 'Account Code' will be applied.
 - By removing (click the red 'minus' button) or changing the 'Current Building' field to a different field, it will display payments across your entire portfolio.
 - The 'Date' field is used to select a specific date or date range, including an old or historic year. Or by removing (click the red 'minus' button) or changing the 'Date' field to a different field, it will display the full history of transactions.
- 3. To add another field, click the green plus button, then select the Field by clicking the drop-down menu.
- 4. Based on the selected **Field**, the **Condition** can be changed if required, and then you can change/select the required **Value**.
- 5. Click the Advanced button to display additional tabs down the left side:
 - o Columns to add, remove, or change the order of the columns.
 - Sort Order to change how the data in the table is sorted (by column, A-Z, etc.)
 - o Advanced to change the maximum number of records to display in the table (10000, 1000, etc.).
- 6. Click the Refresh button to search for the records.
- 7. If you would like to, you can export the data to an Excel sheet, by clicking the Export button.

Search Payments | Example of Remittance Advice Internal and External Note

Internal and External Remittance Advice Notes can be viewed in **Payments Management**, as well as from **Search Payments**. The Field 'Note' and 'Remittance Note' are required and from Columns 'Add' these columns to the Displayed Columns. These fields can be saved using **Save Search As** for repeat use.



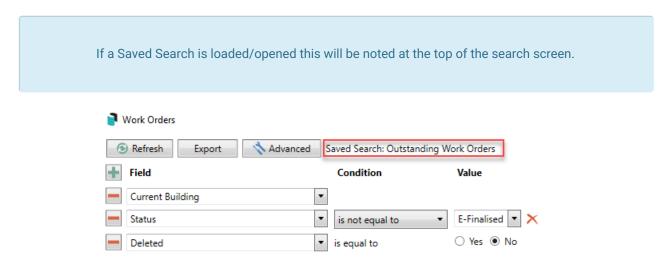


Search Payments | Saved Searches

'Saved Searches' are designed for convenience so that you can save a selection of fields, columns, and a specific sort order so that it can be loaded later.

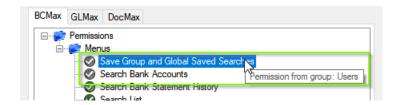
'Saved Searches' can also be set as the 'default' search for the selected screen. This means that the selection of fields, columns, and specific sort order will be the one chosen whenever the menu screen/icon is selected.

'Saved Searches' can be saved for the current user, globally (accessible to all users), or for a specific user group.

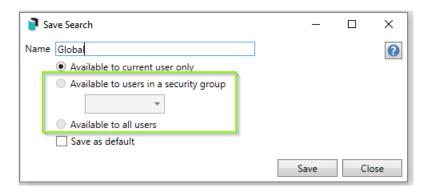


Saved Searches | Security Setup Permissions

A security permission will either allow or deny individual *Users* or *User Groups* access to create or delete a search. The permission is called 'Save Group and Saved Searches' under the 'Menus' category in *Security Setup*. You can also type the word 'Search' into the filter field and click the *Filter* button to see the permission.



If the *User* or *User Group* do not have the permission set to 'Allow' then the ability to save a search for all users or a user group will be inactive.



Saved Searches | Set up a new Saved Search

- 1. Configure the required fields and click the Refresh button to display the required data.
 - o Optionally click the Advance button to also configure the displayed columns, and specific sort order.
- 2. Click the Refresh button to display the data.
- 3. Click the Save Search As button, and the 'Save Search' window will appear.
- 4. Enter a 'Name'.
- 5. Select one of the three radio buttons, depending on your requirement:
 - o Available to current user only will save the search for the current user only.
 - Available to users in security group will save the search for the User Group selected from the dropdown (this radio button is only available if you have the right permission, and the User Groups available in this list are limited to the User Groups that you are a member of).
 - Available to all users will save the search for all StrataMax users (this radio button is only available if you have the right permission).
- Optionally tick the Save as default box to load this 'Saved Search' whenever the menu screen/icon is opened.

Saved Searches | Load or Delete a Saved Search

- 1. At the bottom of the screen, click the Load/Delete Search button.
- 2. In the 'Load Search' window, click the blue *Load* button to load the *Saved Search*, or click the red cross button to delete the *Saved Search*.
- 3. If you click the *Load* button, the 'Load Search' window will disappear, and the screen will refresh

automatically and load the Saved Search data.

4. If you click the Delete button, a confirmation pop-up will appear; Click Yes to confirm the deletion.

When a Saved Search is loaded/opened, the Saved Search name will be noted at the top of the search screen.

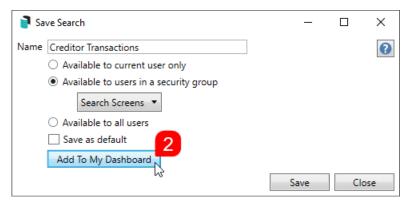
Saved Searches | Edit a Saved Search

- 1. If the *Saved Search* you want to edit has been set as the default search, it should be on screen already, and you can proceed to the next step. Otherwise click the *Load/Delete Search* button.
- 2. In the 'Load Search' window, click the blue Load button.
- 3. Now make any changes required to the required fields, and optionally click the *Advance* button to also configure the displayed columns, and specific sort order.
- 4. Click the Refresh button to display and check the data.
- 5. Click the Save Search button to save the applied changes.

Saved Searches | Add To My Dashboard

There is the option to add certain searches to your own *Dashboard*. This is limited to your own *Dashboard* only (you cannot add it to the *Dashboard* of another user or group), and only available in these specific 'Search' screens:

- Search Office Bearers
- Search Bank Accounts
- Search Creditor Invoice Items
- Search Work Orders
- Search Quotes
- Search Building
- Search Inspections
- Search Levies
- Management Fees Report
- 1. Follow the steps to set up a new Saved Search, or edit a Saved Search (see the two relevant sections above).
- 2. In the 'Save Search' window, click the Add To My Dashboard button.



- 3. The 'Dashboard Configuration' window will then appear.
- 4. The Report drop-down menu cannot be changed from 'Saved Search'.
- 5. The Display Title can be changed to whatever is required.
- 6. Choose the Display Type that is preferred. See Display Types for more information.
- 7. Tick Show On Desktop if preferred.
- 8. Depending on which *Display Type* was chosen, the fields for the different number values will change.

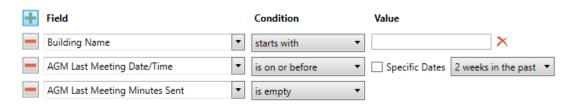
 Observe the *Preview* to assist with picking the right number values suited to the *Display Type*.
- 9. Click the Save button.
- 10. Back in the 'Save Search' screen, there are now buttons to Edit Dashboard and Delete Dashboard.
- 11. Click the Close buttons on any remaining screens.

Examples of Searches for Dashboard

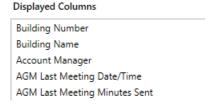
The below are some examples of saved searches that can be used as a dashboard to either prompt based on particular dates or to provide quick access to information & reporting. Examples are reliant on fields being populated with data and information as part of your processes and your particular setup of Restrict To, Display Columns and Sort Order may vary to suit your requirements.

Last AGM where minutes have not been sent (Search Buildings)

Restrict To:



Displayed Columns:



Assigned Team Members (Search Buildings)

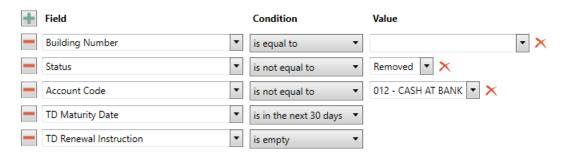
Restrict To: No requirements however you may filter by Account Manager for example

Displayed Columns:

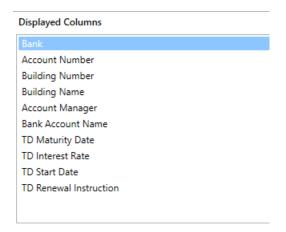


Term Deposits maturing in next 30 days where no instruction has been provided (Search Bank Accounts)

Restrict To:



Displayed Columns:

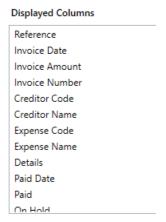


Creditor Invoices on hold & dated more than 1 month in the past (Search Creditor Invoice Items)

Restrict To:

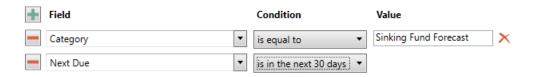


Displayed Columns:



Inspections due in next 30 days (Search Inspections)

Restrict To: setting the category to specific values allows dashboards specific to inspection types.



Displayed Columns:



Identify Creditors with no Compliance Code that have had recent activity

Restrict To:



Displayed Columns:

Displayed Columns

Building Name

Building Number

Creditor Code

Creditor Name

Balance

On Hold Total

Compliance Short Name

Compliance Long Name