

Archive All Data

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Archive All Data, Data Storage, and Restore Data are being phased out. If you need assistance or have any questions, please contact Support.

Restore Data from Archive

Please be advised that the **Restore Data** menu is only available to the StrataMax Support team. This is to ensure the integrity of your data, and stability and functionality of StrataMax. This is due to the fact that a complete restore of an individual building can impact several areas such as the **Bank Reconciliation**, **Invoice Hub**, **DocMax**, **Portal**, and other areas, often causing further issues.

As such, if you are in a position where you believe you need to restore data, please contact our Support team for assistance. We realise that often this may be a time critical requirement, so please log your case with our Support Team with the following in place:

- When you are working on a building and complete a data storage, ensure that the building is locked and remains locked if you need to log a case; this ensures no changes are made while we investigate.
- Detail the exact reasoning for the expected use for the data restore.

In some instances, we may provide you with an alternative solution as a restore is not recommended in most cases.